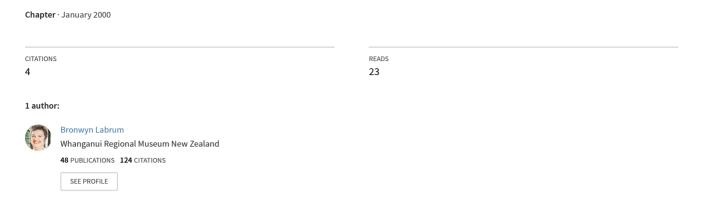
Persistent Needs and Expanding Desires: Pakeha families and state welfare in the years of prosperity



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Edited by Bronwyn Dalley and Bronwyn Labrum



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Abbreviations

AJHR Appendix to the Journals of the House of Representatives

ATL Alexander Turnbull Library, Wellington

DFPP Deans Family Papers

LINZ Land Information New Zealand

National Archives, Wellington

NZJH New Zealand Journal of History

NZPD New Zealand Parliamentary Debates

Persistent Needs and Expanding Desires: Pākehā Families and State Welfare in the Years of Prosperity

BRONWYN LABRUM

Our conventional view of post-war New Zealand and similar countries centres on 'social optimism, prosperity, naivety, and innocence'.' Add conformity and conservatism and the list of defining terms is settled. New Zealand – so the story goes – was dull and boring, but also 'small, rich and complete....The most comfortable place in the world to grow up.'2 Recent studies have begun to question these enduring characterisations. As the historian Mona Gleason suggests, such cliched views say 'more about the period itself'.3 By examining such varied topics as gender roles, sexuality, new teenage cultures or domestic design, 'the other fifties' – and another sixties – are emerging. A Rather than being exemplified by comfort, uniformity or dullness, post-war societies were riven with contradictions, tensions, and ambiguities, all of which were experienced differently by groups and individuals.

My focus is on the prevailing marker of prosperity. I investigate a particular form of social assistance – discretionary welfare – and argue that post-war New Zealand and its welfare state are more complicated than they are often shown to be. Problems maintaining the suburban family home, including the adequacy of benefits, were material issues with which increasing numbers of families needed assistance; they constitute the focus of the essay. The growth of discretionary welfare services demonstrates the continuing existence of need over a period

when the adequacy and success of the social security system as a whole was never revisited.

By viewing the relationship between families and the state from the perspective of families, my approach differs from that taken by other welfare historians. The importance to families and the state of the distinguishing features of this period – the suburban home, women as mothers and men as providers, consumerism and domesticity focused on the household – is clearly evident in the case files compiled by social workers which comprise a key source in this essay. Yet the familiar representation of a contented, domesticated society was not as simple as historians have often made out; there was greater nuance in these concepts and social roles. I sketch a more fluid and contradictory picture of a time that was not necessarily abundant, satisfied or complacent for everyone, and of a society which had persistent needs and a growing range of desires.

The changing post-war world

For Pākehā the period from 1950 to about 1967 has been described as New Zealand's golden age; the 'fat, satisfied years' after the lifting of war-time restrictions in 1950 were a time of 'unsurpassed prosperity and social tranquillity'. In the ensuing decade, an agricultural revolution dovetailed with the growth of sales of farm produce to Britain and a boom in wool sales following the Korean War. Increasing overseas sales and the appearance of a wide range of consumer goods from 1954 stimulated local spending. Full employment, new cars, a larger range and number of household appliances, increasing electricity consumption, more telephones, more roads and highways — the list of positive indicators for post-war New Zealand society is lengthy and gave the country the second highest standard of living in the world. These trends continued until 1967, when full employment ended and the economy headed into recession.

Prosperity held out the promise of security, stability and the 'New Zealand way of life' for everyone. Not only had the family 'triumphed', but the post-war period was also the heyday of what Gael Ferguson aptly calls 'the New Zealand Dream': living in a family home in the suburbs. The attainment of this dream drove government policy throughout the 1950s and 1960s. The dream was founded on an idea of the family as a 'privatised collective identity based on the assumed

mutuality of interests and the natural and essential source of affective ties and sense of belonging'. The normative, nuclear family was highly gendered, and comprised a working provider father and housewife mother who had 'innate qualities of motherhood' and played the 'happy housewife consumer' role. All family members were important and interdependent, even if their relationships were unequal, although an apparent egalitarianism stressed the complementarity of husband and wife roles."

The national population increased from 1.7 to 2.9 million between 1945 and 1972, and there was a boom among the Pākehā population. As marriage became virtually universal and occurred at a younger age, the percentage of the population under 15 grew from 27 to 34 per cent in the same period. The greater number of births allowed the primary school population to double between 1945 and 1970; the secondary school population increased three and a half times over the same period as more children attended school at a younger age and remained for longer periods. At the same time there were geographic shifts, particularly urbanisation and the drift north. Between 1936 and 1976 the rural portion of the population dropped from one third to one sixth and urban areas contained two thirds of all New Zealanders. By the 1970s the North Island contained 73 per cent of the population. Suburbanisation, particularly in Auckland, mushroomed.¹²

good times.13 The downturn in construction during the Second World and facilities, such as schools and hospitals. Urbanisation and suburbansupply; there was more generally tremendous pressure on public services Auckland in 1951 revealed a housing shortage that remained acute unsatisfied housing applications. Surveys in Invercargill in 1946 and housing the population. By the end of the war there were 47,000 War and the marriage and baby boom left lingering problems in appeared to symbolise underlying difficulties. Anxious perceptions of of many community leaders and politicians, and more worryingly, areas such as the Hutt Valley. Social problems persisted, to the perplexity isation produced raw, monotonous and sprawling instant communities ir throughout the decade.14 It was not only housing that was in short life, suggested that all was not well. 15 more unmarried mothers, and ongoing revelations of inadequate family 'juvenile delinquency', especially in urban areas and the new suburbs, As a number of writers have noted, not everyone benefited from the

Wages stagnated for many New Zealanders, and even though they grew as a proportion of total private income, inflation ate into them; in

these years of prosperity, it was more commonly the élite that prospered. The gaps were most noticeable in the cities, as the 'social gradient lengthened and social distance increased'. Differentiation was to some extent masked by the growing number of two-income households, as more women entered paid work. The gap between single- and double-income households had lengthened markedly by the 1970s. ¹⁶

The expansion of discretionary welfare

establishment of additional 'special assistance' grants, which encompassed insufficiency of statutory benefits was recognised in 1951 by the value because it was not linked to the cost of living or wage rises. 18 The benefit, often cited as the benchmark of the welfare state, decreased in was an increasing proportion of the population. The universal family 1971, at a time when the number of dependants (children and the aged) national product, from nearly 8.5 per cent in 1947 to 6.83 per cent by security fell steadily as well. Benefits declined as a proportion of gross welfare state's benevolence - and this is the view with which we are suburban homes and families. As with housing, education and other 10 per cent of all beneficiaries by 1971.19 protection against the worst that could happen'. 17 Spending on social the wide disparity in people's chances in life, [although] it provided cludes that continuing tensions resulted in a system that 'did not alter limitations and its uncomprehensive nature. Margaret McClure conmost familiar now - new studies have emphasised social security's services, however, social security was also circumscribed and under access to education and health care, was intended to support the mounting pressure. While many individuals and families enjoyed the increasing population, the spread of consumerism, and the focus on universal family benefits, low-interest housing loans, and unrestricted New Zealand's wide-ranging social security system, which included

Discretionary welfare services attempted to fill the gaps for many families. Discretionary welfare is an umbrella term for an extraordinarily wide variety of non-institutional services. These range from the tangible provision of material aid – money, food, blankets, or rent assistance – to matters more concerned with quality of life and family relationships, such as behavioural problems, adoptions, assistance for unmarried mothers, or advice. Discretionary welfare programmes can be contrasted with the assured rights and clear statutory guidelines of benefits and

pensions which we usually think of when we evoke the 'welfare state'. Welfare officers or social workers from the Child Welfare Division of the Education Department and the Social Security Department were the principal providers of discretionary services. Even in terms of need and assistance which were primarily material, specific programmes and forms of aid were developed as part of discretionary welfare services. Defore the Second World War, financial need and monetary transactions were a very small part of such services. In most cases of material need before the introduction of the social security system in 1939, families turned to the Pensions Department, charitable aid boards or other local agencies. Child welfare officers sometimes assisted families financially – fostering illegitimate children with their birth mothers so that they could receive payment, for example – but such forms of direct financial aid were rare.

The social security system included provision for discretionary emergency benefits in cases of hardship. These could be granted for reasons of age, physical or mental incapacity, domestic circumstance, or for any reason which prevented applicants from earning a livelihood sufficient for them and their dependants. The emergency benefits were granted at the same rate as the type of benefit for which the applicant most closely qualified. Compared with other benefits, the criteria for emergency benefits were uncertain and unreliable, and once granted, these benefits were kept under constant review. Applicants had to disclose their circumstances and perhaps a life history, and make a case for their need in a process that entailed more inquiries than applications for other benefits.²¹

From the early 1940s, Child Welfare became more directly associated with the disbursement of money and other forms of direct material aid, as it participated in a low-profile, inter-departmental scheme to assist large and needy families living in poor housing. Child welfare officers investigated referrals from the State Advances Corporation or Social Security and made recommendations for future action. Depending on whether the family was deemed to need ongoing supervision, either Child Welfare or Social Security would take over the case. Recommendations could include assistance with rent, or small grants for removal expenses or food vouchers, in order to tide a family over a difficult period. Families could also receive money, grants for food, clothing and bedding, or budgetary advice; supplies of blankets and clothing were kept on hand in Child Welfare offices for emergencies.²²

Child Welfare's involvement in the Needy Families Scheme was a

custody and maintenance disputes for the Magistrate's Court. Security Department, acting as marriage conciliators, or reporting on the State Advances Corporation and family situations for the Social government departments and agencies: assessing housing applications for family relations were integral to the new definitions. By the Second World War, preventive work extended to a range of activities for other intervention and ongoing assessment of the success of re-negotiated period and visiting the home reworked the meanings of welfare in terms of constructive alterations in social and family relations. Personal Effecting 'social adjustment' by keeping the child under review for a committal of children to state care. Preventive work also exemplified primary aim in an era of deinstitutionalisation was to prevent the Child Welfare's policy of preserving the family unit first and foremost. terms of heightened efficiency and the prevention of delinquency, its whole families, as much as with individual children. Initially couched in Preventive work was based on the general principle of working with continuation and elaboration of its emphasis on 'preventive work'

In 1951 Social Security began a second discretionary programme of 'special assistance' to provide financial aid. It was intended for those who had commitments that could not be met out of the basic benefit, who had insufficient other means available to them, or who had no possibility of helping themselves. The grant – either a lump sum or continuing payments – was to be used for the essentials of life such as food, clothing, or shelter.²³ The establishment of the programme, renamed supplementary assistance from 1958, was an official recognition that statutory benefits were insufficient.²⁴ Even so, the programme was seldom publicised, it involved greater targeting than statutory benefits, and its criteria for assistance could be rigid.²⁵

The total number of discretionary cases rose from 7150 in 1950 to 39,759 by 1965. Caution is necessary in interpreting these figures as they greatly underestimate the amount of assistance distributed through discretionary services more generally. The number of cases refers to individuals only and not to other family members who were also involved in a particular case; if all family members were included, the total number of people in contact with social workers would have been much higher. The numbers give only a snapshot of total cases or payments in each year; they do not reveal the number of inquiries conducted nor the number of cases processed in any single year, let alone those matters that were investigated but did not become cases in an agency's files.

The statistics do not reveal which category of need was involved in any one case. Social Security's special assistance programmes may have often been about financial and material need, but this was not always the only factor. The impact of internal family dynamics or the need for information could occur in these individual family situations as well. Apart from the figures supplied specifically for the Needy Families Scheme – which was never a large programme – it is almost impossible to specify which of the Child Welfare cases relate primarily to material need. Thild Welfare's preventive cases, many of which involved tangible forms of assistance, increased spectacularly from 938 in 1950 to 15,948 in 1965. Preventive work ensured that Child Welfare, perhaps even more than Social Security, had become, as Bronwyn Dalley notes, a 'general welfare agency catering to the spectrum of need'. 29

Discretionary services were delivered through casework based on personal visiting, home investigation and individually tailored assistance. Families often had highly personalised and localised, and sometimes lengthy and demanding, interactions with social workers. The discretionary welfare relationship relied on cooperation, rather than the force of statute. The Needy Families Scheme, for example, operated on two basic principles: the preservation of the family unit wherever possible, and assistance given to be 'of a helpful, social, constructive character, and not merely a monetary grant'. ³⁰ Inquiry was wideranging: information was taken about the dependent and non-dependent children living at home, the family income, rent or mortgage payments, and any special circumstances including household expenditure and debts.

The emphasis on casework influenced the ways families came into contact with social workers. Their route to assistance was extremely varied. Sometimes family members — usually mothers, less frequently fathers, and occasionally children — initiated contact directly with welfare officers and social workers. There was often a degree of reluctance and ambivalence on the part of family members, who could be mindful of the potential cost of opening up personal situations to scrutiny. When child welfare officer, Miss Charman, mistakenly visited a house on the basis of a complaint of child neglect, she tried to explain to the occupant that 'it was not necessarily a disgraceful thing for a Child Welfare Officer to call'. Displaying an unusual lack of appreciation of the occupant's position, Charman was at a loss to understand why the woman should have felt embarrassed; after all, Charman had previously visited others in the street about board applications, adoptions and needy

family assistance, and believed that only the closest neighbours would have noticed anything anyway. Most officers acknowledged that they were, to many, an 'agency of last resort'. 32

Yet by the 1950s members of the public knew that they could go to Child Welfare and Social Security for a broad array of services and all kinds of information and advice.³³ More people were doing just that as a burgeoning sense of citizenship and entitlement, and the proliferation of an increasingly professionalised group of social workers, encouraged the articulation of need. Greater district and rural social facilities enabled the public to demand 'on the spot' services as the welfare state expanded throughout the country.³⁴ Publicity drives, particularly in the wake of the 1954 Mazengarb Report on delinquent teenage behaviour in the Hutt Valley, stimulated increasing use of these services. During 1958, for example, Child Welfare staff gave 500 public talks and lectures to groups up and down New Zealand.³⁵

Some family members wrote to their local Members of Parliament, who then passed on the inquiry to an official to investigate. A few applicants, such as Mrs Leute, went straight to the top. 'Having heard of the wonderful work you have done for the welfare of women and children', she wrote to Hilda Ross, Minister in charge of Child Welfare, I make an appeal to you in the interests of humanity.'36 Many such letters were written directly to Ross, who was also Minister for the Welfare of Women and Children (1949–57), and to Mabel Howard, who assumed these portfolios in 1957, as well as being Minister of Health (1947–49). The women who wrote to these female ministers plight as women and act accordingly.

Not only did welfare officers have an increased ability to assist women such as Mrs Leute, but they also had a widening regulatory and inspectorial role that brought families into contact with the discretionary welfare system. By the 1950s there was more chance of families encountering welfare officers as individual government programmes expanded and inter-departmental cooperation grew. Many families had existing contact with other state departments and once they were in 'the system', there was more likelihood of other issues and needs being discovered. 'The system' could also include social and community mechanisms. Neighbours, teachers, priests and ministers, voluntary welfare and community groups all referred family members to welfare officers. The delivery of discretionary welfare services also reflected what others believed family needs to be; there was a continuum

between self-identified need and observed problem, and discretionary welfare fell in the area between.

As the encounters with welfare officers and the pleas to female cabinet ministers indicate, discretionary welfare was largely a female world, in which women predominated as recipients and as providers. Mothers at home had the greatest contact with visiting social workers; they were also the ones who were believed to have most interest, and most expertise, in children's and family welfare. Such beliefs highlight the dominant contemporary gender notions and representations of a woman's role as in and for the family, and a mother's relationships to children and the house (as housewife) as naturalised and taken for granted. It was thus assumed that women social workers would be more attuned to and experienced with domestic issues and spaces, and family problems. Their work took them into people's homes more frequently than male officers'; women social workers dealt with infants, children of both sexes under the age of ten, and older girls, while male officers had responsibility only for older boys.

Discretionary programmes generated case files and a large amount of supporting documentation, which passed back and forth between head office, district officials and individual social workers. Most family situations revealed a number of problems simultaneously, regardless of which programme or form of assistance was utilised. Not all of these predicaments were financial, but material need of various kinds was increasingly in evidence. When Charles Peek, the Child Welfare Superintendent, looked back on 27 years of child welfare work in 1967, he believed that society's problems were those of affluence and prosperity, rather than of poverty: 'Prosperity brings its own social problems, and greater skill and understanding can be required to deal with these than with the problems of poverty and illegitimacy'. '7 The nature of some of the 'problems of prosperity', the tensions between need and 1960s form the remainder of this essay.

Families' needs and desires

The material needs of families were a mixture of longstanding needs that had intensified in changing social and economic circumstances, and new requirements that emerged from the hopes and optimism of the post-war world. Needs surrounding the suburban home in particular

exemplify the combination of old and new issues; they also point up the inherently gendered premises of family problems and the solutions that welfare agencies offered. Such needs underline the complexity of postwar society and its welfare system.

In reaching for the 'New Zealand way of life', the attainment of a family home in the suburbs was the goal. As Graeme Dunstall has argued, home-ownership was a 'central motif in the post-war social pattern....[and] expressed the ruling ideas about family life and child-rearing, the need for privacy and space'. Dunstall concludes that housing patterns reflected Pākehā characteristics of 'possessive individualism, equality, [and] cultural homogeneity'. 38 Yet many families faced recurring problems of either a lack of, or inferior, accommodation, or they had difficulties in meeting their rental payments.

and the opportunity for parents to capitalise the family benefit from policy direction with 3 per cent building loans through State Advances tions. The subsequent Labour Government (1957-60) continued this members. The National Government also started a programme of cheap spent in poor conditions, housing costs, health, and dispersal of family order of weighting were congestion, inadequate services, length of time 1958 and put a deposit on a house. lending through the State Advances Corporation and private organisawere given the option of buying their houses. By now, the criteria in home. State rental housing was limited to those on low incomes, who aging home-ownership further reinforced the equation of house with concerned. From 1949 the National Government's policy of encourability to afford rent, and the suitability and respectability of the family allocations consisted of level of need, insecurity, number of dependants, post-war period. Workers on moderate incomes benefited from state there was little decent, cheap, private rental housing throughout the Subsidised housing was still out of reach of the poor and destitute and were built from 1937 for rental to those on middle and lower incomes. and the detached family house was the desired norm.39 State houses houses with, in effect, subsidised rents. The criteria for the balloted the focus of state lending provision with the 1935 Labour Government, private family house, rented or owned by its occupants. Families became Accommodation issues increasingly centred on the desire for a

A specific vision of young, small families lay at the centre of successive government housing policies, despite the official and public emphasis on population growth. Such a vision precluded the building of houses for larger families and existing houses were converted instead.

Few private rental houses were available for larger than 'normal' families, who could often find themselves having little choice about where to live. The Shadwell family, for example, was disadvantaged by the emphasis on small families. When Mr Shadwell applied for a fourbedroomed house for his large family, he was told that an application specifying a three-bedroomed house with a built-in porch would get him one more quickly. The welfare officer noted that 'Mrs Shadwell assures me that they have no need whatever of financial assistance and their problem is one of accommodation only'.4°

employment and to find a rental accommodation. Mrs Dicksen, on the situtation for child-raising. Yet the different channel each parent took was Zealand wants a larger population'. Knowing that large families were not accommodation. She wrote to Hilda Ross: 'At present I am a worried and The child welfare officer noted that the family 'appear to be clean and steps and heat it on the open fire. Mr Dicksen had consistently attempted also apparent. Mr Dicksen, in his provider role, tried to change his place of for them.41 The Dicksens both focused on the risks of their current popular with rental agencies, she informed Ross that she had considered desperate Mother and am not a bit agreeable to the statement that New case was classified as urgent. Mrs Dicksen tried other channels to obtain hardworking and I consider them suitable tenants for a state house'. The positions with married quarters. His family's case was passed to Child rental houses. He had also investigated the possibility of working ir approached various land agents and answered numerous advertisements for to improve his family's living arrangements, and had unsuccessfully bath nor handbasin. Mrs Dicksen had to carry the water up four wooden elements worked, and the bach had no water connection – and neither fostering out her children, but could find no suitable homes or institutions Welfare to consider as a needy family after he had applied for a state house forestry simply to obtain a house for his family, but there were no vacant kitchenette contained an open fire and a small sink. Only one of the stove accommodation did not improve, however. They lived in a bach with a to Christchurch in order to improve Mrs Dicksen's health. Their aged between seven months and ten years had moved from the West Coast experienced in acute form. Mr and Mrs Dicksen and their four children large living room, one bedroom, a kitchenette and a sun porch. The in some housing situations. For the Dicksen family, the tension was lation, and the social and economic realities faced by many families is clear The ironic tension between the post-war desire for a greater popu-

other hand, approached the government directly, 'woman to woman'

Large family size also had other ramifications: it prevented parents from being able to save or put aside money for regular outgoings or household expenses and thus compounded already tight financial circumstances. Sometimes married siblings with children were forced to reside in the same household or adult friends of the family formed part of the household. This enabled costs to be shared, but in the view of the welfare officers, it created the potential for overcrowding and contributed to a lack of privacy and possible conflict within families.

Even where families were not large, the case files show extended family situations. Several cases refer to grandparents (particularly the grandmother) living together with children and grandchildren. In some instances this was a positive move, such as when divorce was pending and a woman wanted a state house so that she could have the children to live with her. Her mother would also reside there and provide child care. ⁴² Some families used discretionary welfare to get out of unhappy situations. One couple had been living with the husband's parents but wanted a new house in a completely different city to 'avoid bad family relationships'. Moving right away 'would be less likely to cause dissension than a move to other board or one room in the same city'. ⁴³

go to the police, she privately thought that Mrs Austin was 'so bitter against her husband that she will make up any possible story against paddock. He threatened to kill them if they told.' Mrs Austin's mother also testified to his violence. Although the officer advised Mrs Austin to Austin 'tried to get her and her friends to take their bloomers off in a the seven-year-old was 'afraid of the Father'. The older girl said that Mr her of abusing the children. The five-year-old was 'uncontrollable' and was 'in a financial mess, nervous and upset' because her husband accused receiving the emergency unemployment benefit and the family benefit. Her mother, who was living with them, received a pension. Mrs Austin situation and problems with the children, even though Mrs Austin was children. The child welfare officer was involved because of the housing had left and he had no intention of supporting her or their two masked a further desperate situation. For example, Mrs Austin's husband political and economic policy, and when access to benefits was difficult period when the male-breadwinner family was the basis of social, of a male breadwinner put many mothers in a vulnerable position in a for sole women attempting to support their families. Desertion often result of the loss of the breadwinner, either by illness or desertion. Lack of eviction if they fell behind with the rent. Evictions were often the Even for families with suitable accommodation, there was the threat

him'. In an era that gave scant recognition to domestic violence or incest and the power some husbands held over their wives, the officer chose to doubt Mrs Austin's story.⁴⁴ Mrs Austin's predicament shows that many of these cases contained more than one problem and illustrates how discretionary services dealt with matters outside the scope of other services.

Difficulties arising from rental arrears figure more frequently in the case files than eviction or other problems arising from desertion. One woman whose husband was in hospital with tuberculosis fell behind in her rent and requested assistance in meeting her payments. She was receiving benefits for herself and four children aged between six months and eleven years, but these were insufficient to cover her outgoings. The State Advances Corporation asked Child Welfare for an appraisal and a rental subsidy was subsequently recommended. In common with other cases, the welfare officer's investigations discovered other difficulties; the children's beds had insufficient cover, and the local Mayor's Fund was called on to supply four single blankets.⁴⁵

Getting behind in rent was partly a consequence of not having enough money but it could also result from difficulties with budgeting. Handling of money and budgeting were integral to many discretionary welfare cases, and home management — in the sense of stewardship of resources — became a more pressing issue during this period. Overwhelmingly, financial over-commitment was the critical problem for families provided with discretionary welfare services. It was a predicament that was intimately bound up with the temptations of an expanding consumer society.

From the early 1950s, family housing needs extended beyond basic material and financial issues. The furnishing and care of houses and gardens also became a matter of discretionary welfare; in post-war New Zealand, 'welfare' was as much to do with desires, as with needs or problems. It was also based on a broader set of meanings than in the late twentieth century, when narrowly targeted income support came to dominate welfare policies.

The housing needs and desires were propelled by the growing range of consumer goods available. Almost inevitably, budgeting and hire purchase arrangements became part of the problems families faced. Post-war prosperity held out the promise of security and stability for all, but such goals were not necessarily in everyone's reach. New Zealanders used hire purchase or other forms of credit in order to obtain consumer products and to realise the aspirations to a higher standard of living. At

the end of 1955, £9,663,000 was owed under hire purchase, and this figure increased to almost £15,000,000 by the end of 1960.⁴⁶ Easy hire purchase terms and the facility with which many families could acquire new homes under family benefits capitalisation could spell disaster if their circumstances changed.

of the right and wrong way to arrange furniture, or ten bright ideas for mother's fat weekly bundle of magazines, showing fascinating floor plans 'I picked up the message very early, mainly from the pages of my trimming lamp shades.'49 for instance, was to be focused on home decorating, as Anne Else recalls: baths, radios, louvre windows. 48 Time saved with new vacuum cleaners, domestic work: plastic tablecloths, sponge mops, pegs and coloured household products with which to decorate the home or ease her house, the table, the family', and could choose from a range of new reinforced the shift; the Woman's Weekly 'Economy Hints' page became 'Surer Shopping'. The 1950s housewife had skills in shopping for 'the home-maker and all the connotations that term carried. Magazines held over from the war, gradually shifted in the 1950s to that of the availability of more consumer goods and the development of the mass over half of all households had these three major appliances.47 With the her own. As Helen May notes, the image of the housewife as improviser, market, standards of living rose; the 1950s housewife could come into washing machines, were within reach of many families, and by 1956 just case files. The big-ticket items, such as electric ranges, refrigerators and Hire purchase, especially furniture buying, recurs repeatedly in the

Escalating material aspirations — or simply keeping up with the neighbours — sometimes outstripped the ability to pay. In the view of the welfare officer who investigated the case, the Williams family had overspent on a range of goods. Mrs Williams admitted that she could not stop herself from obtaining items for her family of seven children aged between one and 21. If she saw her children in need of clothing she would purchase it; Mrs Williams was not one to 'make do'. The family was reasonably well off. Mr Williams, a carpenter, earned £21 a week, and gave his wife £15 with which she easily covered the household bills. 50 For the welfare officer handling the case, the Williams's income should have been sufficient to support the family. Mrs Williams's aspirations were evidently higher than simply 'managing', as she sought to acquire the type of material goods for her children that post-war society had made available. Perceptions of need clearly diverged between families and officials.

Other cases revealed difficulties caused by buying cars or other goods on time payment, accumulating Building Society debts, or running up popular sources of credit such as that offered by the Farmers' Trading Company. The mounting desires of children for new clothing, shoes and other items could be met by the system of revolving credit of a small deposit followed by weekly payments, and often used at several stores at once. Children and young people sometimes used such credit without their parents' knowledge, and the discovery was made only when families had to foot the unpaid bills.⁵¹

accommodation for a number of years, but had finally obtained a state approached them for payments on an outstanding debt of more than added another $\pounds 2$. The family also received 10s a week from the Mayor's overtime. He gave his wife \mathcal{L} 10 for housekeeping and family benefit child had committed suicide. Mr Reid had been declared an children. In turn, the children experienced problems at school, and one officers considered both Mr and Mrs Reid to be 'sub-normal'. Mr Reid supervision for several years. The family consisted of four children aged budgeting troubles emerged after they had been under Child Welfare that mismanagement of funds was the main issue facing the family. 52 of the children to be satisfactory, and concluded - perhaps with some ± 55 owing on a sewing machine. The family had lived in unsuitable food. The debt collectors from a local department store regularly rent arrears. The family's weekly outgoings were almost f4, excluding Relief Fund in groceries, meat and vegetable orders, and assistance with undischarged bankrupt but brought in an average of £14 a week with had a drinking problem and, unable to control his temper, beat his between two and thirteen years, with another child on the way. Welfare added to existing difficult family circumstances. The Reid family justification considering the difference between income and outgoings – house. Welfare officers found the living conditions, clothing and feeding Hire purchase commitments and lack of money skills sometimes

Many families did not have the means, contacts or skills to do the kind of planning and sacrificing often required to live the New Zealand dream. This was particularly so for women without a male breadwinner. Deserted by her husband and left with four children aged between two and eight years, Mrs Newbold struggled to cope with the basic requirements to maintain her family and house, as well as paying off accumulated debt. She received the deserted wives' benefit as well as the family benefit, and was given a monthly sum from the Social Security Special Assistance Fund. Together, these benefits were insufficient to

sustain her family and cover her debts which included outstanding payments for rent, clothing, groceries, meat and vegetables. She also owed money to various stores for furniture, linen and bedding, and a vacuum cleaner. The child welfare officer recommended that the State Advances Corporation accept a lesser amount each month for rent arrears.⁵³

Budgeting and simply managing the household finances were major issues for many families. The provision of government-funded budgeting services was one way of helping families out of trouble. Community family budgeting services were introduced first to Kaikohe in 1960, and by the late 1960s, were to be found in most major towns. In 1968 in Hamilton alone the service handled more than half a million dollars a year for 200 families. 54

Other government polices exacerbated – or even encouraged – family financial woes. One commentator believed that family benefits had become part of the wage structure in New Zealand and thought that wives were in particular danger, 'as they were often expected to [pay] household costs out of the family benefit, while the husband's income was spent on something else, possibly buying a house'. In 1960 the number of families capitalising their family benefits peaked, and between 1960 and 1964 45,330 families took up this option. Newspaper editorials warned that the capitalisation scheme had 'brought hardship to those most in need of the weekly payment of the child allowance'. St

than just economic security. 58 definition of welfare that encompassed pleasure as well as need is economic distress that their ability to plan is very limited and because of plan for their needs. However, it seems characteristic of people in cope was also recognised: 'It would seem that in many cases people apparent, as is the recognition that distress and emotions were part of the would benefit by learning to buy food and clothing economically and the expense of food and clothing. Yet the varying ability of families to clothe themselves and have few pleasures, if any, which can only be at noticeable that people on a benefit can hardly manage to feed and affected and it is a difficult problem. It is becoming increasingly evident. 56 As one officer noted, 'family budgeting has been seriously problem; social workers attempted to give effect to social security rather their personal anxiety their use of money is usually chaotic.'57 A broad Social Security benefits to cope with present day costs' was more welfare workers believed that the question of insufficient finance from Accommodation continued to be an issue during the 1950s, but

cleared'. There was nothing in the family situation to warrant each month trying to pay a little here and little there until her debts are such as clothing for the children. The welfare officer judged that Jack supervision, so it was recommended that Social Security assist with described as 'a sensible Scottish woman and has all her monies planned appeared to 'manage his affairs in a methodical way'. Mary was meet their regular commitments as well as to purchase necessary items, almost $\pounds 4$ a week, and the family also owed over $\pounds 45$ for items of clothing and bedding and a dining suite. There was little opportunity to family benefit. Basic outgoings on rent and essential foodstuffs totalled payments from the eldest child who was working, an age benefit and the received a combined weekly income of about £9, which included board much of the furniture himself. Jack had worked on the wharves but ill investigating their circumstances noted that the house was very well kept bedroomed wooden house for nineteen years. The welfare officer twins) aged between eight and seventeen years, had rented an old threeand mismanagement. The Bauers and their five children (including health meant that he was no longer in paid employment. The family considered desirable, in contrast to the Williams family's overspending case of Jack and Mary Bauer and their family shows what was – 'beds all made with sheets and pillowcases' – and that Jack had made had to be good housekeepers and mothers and men good providers. The making an attempt to manage wisely and well. In the process, women catered for in welfare programmes. Families had to show that they were This difference was manifest in only some needs and desires being families defined as prosperity or security, whether social or economic.

There was continual tension, however, between what the state and

for children's homes'.61 detected by the "welfare" he now spent much of his time mending toys dwelt on how he could punish his children and his cruelty not be recent good behaviour: 'Instead of a cruel sadistic man whose thoughts rewarded rather than penalised. The officer wanted to encourage his also a sense that the male provider was doing well, and should be with the Bauers, time payment was seen as good organisation. There is has contributed to his Frigidaire. He spends nothing on these things.' As

could and should be challenged; it was Mrs Roberts's housekeeping role and level of interest in maintaining her surroundings that were at Domestic violence was yet to be recognised as a social problem that of housekeeping, and the furnishings are worn, and with the interior, husband and uncertainty. She has not maintained a satisfactory standard interest in the home because of the long period of friction with the sign. One welfare officer wrote that 'Mrs Roberts has tended to lose advising on furnishings and care of the house, supervising the purchase of welfare officers' questions, but the officers' duties extended to [they] have been damaged at times by the husband in fits of temper.'63 mothers. A woman's lack of interest in her home was taken as a negative duties most frequently centred on the actions and values of wives and of household goods and clothing, and overseeing repayments. These Not only were housekeeping, feeding the family and cleaning the focus consumerism, and underscored traditional gender roles in the process. Casework methods reinforced the post-war emphasis on homes and

officer that her husband was unaware of rent owing, and that she could and how the family finances should be handled. In 1951, for example, an struggles between spouses over who should be the financial manager welfare could be a means of dealing with (or more often bypassing) with their problems.⁶³ In the context of material needs, discretionary not manage the house on his wages. A subsequent report from a welfare had spent the rent money on her children's clothes. She told the welfare Christchurch about rent arrears. She had been in bed three weeks and ill woman called at the office of the State Advances Corporation in one way that weaker individuals within a family could attempt to deal Appealing to welfare agencies, as other historians have discovered, was agencies could consciously or inadvertently assist them in doing this. power relationships, and particularly gender relationships. Welfare Zealand, women could and did challenge or manoeuvre around unequal Yet within the consumer home and family context of post-war New

otherwise be a struggle for many years and this would in turn affect the this, but the principle could be waived where 'the effect would

unusual step of paying off debt. Assistance was not generally given for situations. In the Hunter case, for example, welfare officers took the

A good deal of flexibility is apparent in the assessment of family

welfare of the children'.60 As the welfare officer investigating the

Hunters' case argued, 'the fact that Mr Hunter has over the past 2 years

spend more money on drink and the TAB each week than Mr Hunter

below the Needy Family formula'. In order to cement the justification thereby less deserving of a rental subsidy when he is genuinely £2.5.6 been able to pay small deposits on a Frigidaire does not mean he is

for taking this unusual step, the officer continued: 'Many of our clients

officer noted that a good portion of the family income went towards her husband's drinking, and that there was little co-operation between husband and wife. The officer had gradually taken over the household accounts because she believed that the woman was such a poor manager of finances and home affairs. ⁶⁴ This case is also an example where, to get herself out of one controlling situation at the hands of a man, a woman finds herself in another, even if the controller in this case was a female welfare officer. Welfare for such women was often a double-edged sword.

confront husbands, contributed to their ongoing dependence and on keeping the family together, as well as the reluctance of wives to trying to assist the family if the father drinks more than his share of the approach Child Welfare for fear of losing the children (she was a former only when Child Welfare intervened. Mrs McKenzie had not wanted to family is being assisted'. 66 Contemporary gender ideology and the focus family income or where the father finds he can spend more because his in this and other situations. As officers complained, 'it is a wasted effort husband's 'ill-treatment' of her.65 Male drinking was a frequent catalyst state ward herself). She had, however, contacted a solicitor about her spent 10s a week on beer, 'which he feels entitled to', as well as gambling very much with regard to the financial management of the home'. He officers noted that 'Mr McKenzie does not seem to concern himself rates of interest, which only caused her to slide further into debt. Welfare the rescue' with lump sum payments. She used moneylenders at high given notice to quit their accommodation, but Mrs McKenzie 'came to sufficient money to meet their rent and other expenses. They were and putting up with husbands' 'rights' while attempting to attain the unsuccessfully – at race meetings. He gave his wife sufficient money New Zealand dream. Mr McKenzie, for example, did not give his wife the case files, and women continued to bear the burden of housekeeping Male control and tyranny over family finances is a recurring motif in

In the prosperous post-war years discretionary welfare programmes coexisted with an extensive system of pensions and benefits. These services demonstrate the continuing existence of material need and the appearance of new problems and desires of a tangible kind. Reaching for

the New Zealand 'way of life', increasingly identified with a house in suburbia replete with new consumer goods, created spiralling

aspirations, bred discontent, and strengthened social inequalities.

The delivery of discretionary services through casework reinforced a home and consumer focus. A successful family household meant managing well, even if that included incurring debt and paying off goods. Social workers helped families in the post-war world negotiate an increased range of responsibilities, such as debt, hire purchase, household budgeting, and the varied uses of family benefits. Rather than taking over many family functions, the post-war state's delivery of discretionary welfare services supported families: families and the state created each other

Provision on these terms also shored up the gendered basis of discretionary welfare. Thorough investigation and home visiting emphasised the role and values of mothers in the household economy—their housekeeping, their impact on children, and their furnishing of the house. Fathers were encouraged to be providers; their daily impact on family relationships was secondary. Welfare officers focused on preserving the family unit and the traditionally differentiated roles within it, even if that sometimes meant aiding wives in their battles against husbands, or more frequently helping them avoid such conflict. Family units consisting of mothers and children were also assisted, because of the contemporary identification of the mother with the children's interests.

curtains but so did disparity, pressure, and discontent. static and inflexible statutory provision. The growing number of families and welfare officers helped boost families' expectations in the face of expectations meant that tangible notions of adequacy could never be 1960s. Contentment and domesticity lay behind the twitching lounge who used discretionary services reveals another side to the 1950s and were broad and flexible; they dealt with desire as much as with need, measured in precise or absolute terms. Post-war definitions of welfare material need, the unpredictable nature of family situations and growing when the discussion of discretionary welfare is restricted to issues of emotional security were not considered to be separate issues. Even and required, assistance, particularly since economic, social and experiences are to be found there. A widening range of families wanted, who were not just the poor and downtrodden, although their era when Social Security benefits lost ground. Case files show families the changing nature of adequacy, and the 'problems of prosperity' in an Above all, discretionary welfare epitomises the contingency of need,

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PERSISTENT NEEDS AND EXPANDING DESIRES

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Street-Level Chemistry: The Past in the Present at Historic Places

GAVIN McLEAN

support the larger Kerikeri area and businesses with our custom.'3 buy expensive properties in this area, pay exorbitant rates and generally answer is yes, Mr Clunie, we do. We have put our money on the line to think they own the Stone Store Basin area and Kemp House", the Adviser 'Fergus Clunie's arrogant statement that "the locals seem to Yvonne Skudder used The Chronicle to attack Trust Conservation accuracy, property presentation and ownership.2 Some locals agreed experts, Prebble warned that 'they must remember who they are doing Approach to History', had asked similar questions about historical of the Trust, Prebble told The Chronicle that 'if historical accuracy was the these things for." An earlier Chronicle editorial entitled 'Precious down'. Alleging that the Trust had been captured by a small group of yardstick overseas, most of the Royal palaces would have been pulled house and opposed a fence of any description. Backing local opponents locals had become accustomed to their unobstructed view of the old fence swept away by floodwaters sixteen years earlier. By 1997, however, New Zealand Historic Places Trust wanted to reinstate a boundary of Kemp House. He had been drawn there by a fight over a fence. The book, ACT Party leader Richard Prebble posed for the camera in front While touring the Far North in December 1997 to promote his latest

occupied by individuals, private companies and public organisations. where much of the material evidence from the past is owned and places of course. Frequently, however, they are sharpest at historic places, Arguments about the ownership of history are not unique to historic