- 894 -

EVIDENCE OF BEVERLEY WARDLE-JACKSON

5 CHAIR: Ms Cooper, good morning, the Commissioners
6 welcome you and invite you to read the evidence.
7 MS COOPER: Thank you. If I can just start by
8 introducing that Beverley is actually unwell, that
9 is the reason why I'm reading this in her place and
10.06 10 I feel very privileged to be able to do it for her.

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She is a published author and her brief of evidence comes mainly from her book, in the Hands of Strangers.

I was born on 26 December 1952. My father's name was Edward, my mother's name was Shirley. Both of my parents had been State wards as children. Although my knowledge of our family history is sketchy, I understand that both my mother and my father were put in the care of the State because their families were poor.

19Although my father tried hard, we lived in extreme10.0720poverty and didn't have a lot of food. Despite this, the21children kept coming. It was one of my jobs, as one of22the older children, to look after the youngest ones.

23 My family first came to the notice of Child Welfare 24 in October 1959 when I was almost 7 years old. We were 25 living in a house on the property of Wadestown School. 26 The headmaster contacted Child Welfare because of 27 concerns about our family. Child Welfare was contacted 28 again in May 1960 by other people who were concerned.

I am not surprised by this. Sometimes there was no
 food in the house at all and my mother would go out all
 night. I would have to go begging the neighbours for
 milk for the babies. Our house was also very dirty.

On 1 June 1960, I am aware that my whole family was
 placed under the preventive supervision of Child Welfare.

- 895 -

During that time, I was sent away for the first time.

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If I can have the first photo, please. This is Bev first placement at Florence Booth Salvation Army in Newtown. This shows the girls in the dormitory doing their prayers at night.

I was about 7 when I was sent to the Florence Booth
Salvation Army Home in Newtown, Wellington. I was taken
there with my sisters, Jenny and Judy. When we got
there, we were met by Major Christopher. She introduced
us to other staff members and showed us our beds. I was
in a different dormitory from my sisters.

We were taken to a play room to wait for the other children to get home from school. I couldn't enjoy the toys there. I was extremely frightened and upset. I could not stop thinking about what was going to happen to our family.

Some of the staff, those who saw me as the confused
 and scared little girl that I was, treated me with
 kindness but there was an underlying violent culture to
 the home. Most of this came from Major Christopher and
 Lieutenant Barker.

22 I was badly thrashed at Florence Booth for biting my 23 nails. If staff saw that I had bitten them, I got a thrashing. One day I was so scared about getting a 24 thrashing that I peed in the bath. I got hauled out of 25 26 the bath by Lieutenant Barker and she thrashed me all 27 over my body. I had bright red welts on my upper legs 28 and thighs and white hand marks over the rest of my body. This was the worst hiding she had given me. 29

10.1030Another time, I lost one of the three handkerchiefs31we were issued with. A staff member called Barbara found32me in the locker room, slapped me across my face and sent33me off to Major Christopher.

34 Major Christopher hit me across my palms with a

- 896 -

1 piece of pipe that she called the Rod. The pain was excruciatingexcruciating, and my fingers and knuckles 2 This sort of 3 swelled. punishment was the norm at the home.

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That Christmas, all my sisters went somewhere else 5 and I was left at Florence Booth. I remember being 6 7 excited because for the first time in my life I woke up to a Christmas present at the foot of my bed. Other 8 visitors came during the day bringing gifts and sweets. 9 These were all taken off us at the end of the day by the 10.11 10 staff. They said we would get them when we left but I 11 12 never saw those lovely gifts again.

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I was allowed to keep two sweets and one book.

The next day was my birthday, which falls on Boxing Day. Normally, the birthday of someone in the home was celebrated. However, they forgot about me that day.

17 There are some happy memories from my time at Florence Booth, including events that were put on by 18 charities. However, any happy memories are overshadowed 19 by the fear and dread that filled so much of my life 10.12 20 21 during my stay.

22 After about a year at Florence Booth, we were taken 23 back home to our parents. They had a house in Porirua. Even though the house was new, we had no furniture and 24 money was tight as always. There were several kids to 25 26 each bed and sometimes our power was cutoff because of the unpaid bills. We stayed under the preventive 27 28 supervision of Child Welfare between May 1961 and May 1962. I am aware of records in my file that talk about 29 my father having a violent temper. 10.12 30

In mid 1962, my parents were prosecuted by the 31 Education Board because my brothers, sisters and I were 32 33 not going to school. Sometimes I would be home helping 34 to care for the younger ones, or because I was sick. Sometimes I stayed home because I had no clean clothes or

- 897 -

because there was a school trip on that we could not pay for.

During the time we were under the preventive supervision of Child Welfare, my father went to prison. We were never visited by Child Welfare. We had a can of spaghetti to eat on Christmas day between all of us kids. Child Welfare only turned up when Dad was due to be released from prison.

9 It was only when I saw my records that I could see 10.13 10 that the preventive supervision continued for some years. 11 It was renewed in 1963, 1964 and 24 May 1965. I'm amazed 12 by this. I had no idea that we actually had status with 13 Child Welfare after returning from Florence Booth. Life 14 did not change during that time.

15 In May 1965, my mother left my father and moved in 16 with a man called Don. Don was a horrible man and, as I 17 was to later discover, a child abuser. Child welfare 18 also recorded how unsuitable my mother's new home was.

Miramar Girls' Home. On 11 June 1965, I got home 19 from school to find Child Welfare Officers there. 10.14 20 Thev told me that Judy, Susan and Brenda and I were all being 21 22 taken into Child Welfare care. I remember the social 23 worker who took us to Miramar Girls' Home. She never once asked me or my siblings anything about my feelings 24 or my home life. 25

26 Just like last time, I was separated from my 27 siblings when we got to the Girls' Home. They got sent 28 away to a different part of the home. A couple of days later, I was enrolled in yet another school. I was 29 10.15 30 introduced as Beverley from the Miramar Welfare Home. Ι couldn't concentrate at school and every night since I 31 got to the home I had cried myself to sleep. The 32 33 bullying got so bad that I wagged school.

34 I was found out and I had my first bad experience

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with Ms Tucker. She called me wicked, stupid, selfish
 and ungrateful and slapped me across the face. I was
 sent to bed without any dinner.

The second time I wagged school, I was taken to the seclusion room by Ms Johanson. When we got to the seclusion room she thrashed my bare legs with a hearth brush until I cried. She hit me until she was exhausted. I had to spend the night in the seclusion room.

9 In September 1965, I was made a State Ward along 10.16 10 with my siblings. I was 12 years old.

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11 The only good thing about being a State Ward was 12 that I got taken shopping for new clothes. Everything 13 else was pretty bad. I couldn't keep up at school, so 14 I'd wag every now and then and get into trouble each 15 time. I also ran away from the Miramar Girls' Home. 16 After that, I was taken down to the seclusion room again.

I was sitting on a mattress in a seclusion room when
 a social worker came in and said that I was going to
 Christchurch. I was kept in the seclusion room until it
 was time to leave. I cried and begged to be able to stay
 in Wellington but it was no use.

22 Stratmore Girls' Receiving Home. When I got to the 23 Receiving Home, I was taken to a room that had no windows and a mattress on the floor. A female staff member gave 24 me a night gown and took all my clothes. There was a pot 25 26 in the room for me to use as a toilet. The staff forgot 27 to turn the heater off and it got incredibly hot in the 28 I banged and begged to be let out but nobody came. room. In the morning, I was taken out by another staff member 29 and was made to scrub out my room with a bucket of water 10.17 30 and a scrubbing brush. I was given a tray with some 31 breakfast but had to sit on the wet floor to eat it. 32 Ι was told that I would get the mattress back at bedtime. 33 34 I sat on the floor all day. I was given my lunch on

- 899 -

a tray and nobody would talk to me. I got my mattress
 back that night. Someone turned all my lights on in the
 middle of the night and I couldn't help but think it was
 done deliberately. I spent 3 nights in that room.

Most of the girls at the Receiving Home were older 5 than me. They were surprised that a 12 year old had been 6 7 sent there. Girls ran away a lot and would be put in seclusion when they returned. We all had to put our 8 pyjamas on every day at about 3.30 p.m. when all our 9 clothing was locked away until the next morning. I was 10.18 10 enrolled in yet another school. I just got settled in 11 12 when my social worker turned up and told me I was being moved to another home. 13

14 Riccarton Family Home. I was taken to a family home which was run bmy a husband and wife. They had their own 15 children but looked after welfare children as well. The 16 17 woman who ran it was Mrs Hume. I shared a room with three other girls who were all older than me. Mrs Hume 18 was impatient and would tell me off for minor things. 19 She also treated the welfare kids much differently to her 10.19 20 own children. 21

22 Over Christmas, I spent time with my mother and her 23 boyfriend Don. They were living in Christchurch by then. I was sexually abused by Don during that time. 24 I know now that my father had asked if four of us could live 25 26 with him but Child Welfare had said no. It just wasn't a done thing for a father to be a solo parent in those 27 28 days. I was angry and sad when I found out.

I went back to the care of Mrs Hume after Christmas. I was enrolled in college. I got a uniform which was bits and pieces from other people. It was tatty and did not fit. I was so far behind in my school work that I did not understand what was going on and kept getting into trouble. I did a mountain of work around the house

- 900 -

every day. I ironed all the family's clothes and those
 of the other welfare children cleaned shoes, washed
 dishes and cleaned the bathrooms and toilets.

While I was at this family home, I told another girl 4 that I had been touched by Don. The girl reported it to 5 6 Mrs Hume. I was made to give a statement to Police and 7 was examined by a male doctor.Mrs Hume told me that I'd got myself into a fine mess. A few weeks later, Mrs Hume 8 told me that the Police had done an investigation and 9 found my complaint to be untrue. I couldn't believe it. 10.21 10 I told Mrs Hume it was true. She told me it was not 11 important what she believed, it was what the Police and 12 13 welfare believed. I was told that this was the end of the matter.I burned with anger and resentment towards 14 everyone for saying I was lying. 15

16 Because of my unhappiness, I managed to return to 17 Wellington by stowing away on the boat between Lyttleton 18 and Wellington. Unfortunately, I was found and returned 19 to Mrs Hume.

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Mrs Hume didn't allow anyone to speak to me. I had to do work around the home and in the garden.

22 Back to Stratmore Girls' Receiving Home. It was not 23 long after this, that I ran away again. Mrs Hume would not take me back, so I was taken to the Girls' Home. 24 There I was ordered to strip naked and I was locked in a 25 26 seclusion room. I was given a night gown to put on. For 27 the next 2 weeks I remained locked in seclusion. Eventually, I was let out and was allowed to spend time 28 29 with the older girls. I only felt safe to cry locked alone in my room at nights. I felt like I was in a 10.22 30 hopeless situation. 31

A few months later, I was told that Child Welfare was moving me to a new home in the Wairarapa called Fareham House. I was told it was a bit like a boarding

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1 school for girls.

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And there is the photo of the outside of Fareham House. One of the first things that struck me about Fareham House, was that most of the other girls were Maori. I'd never lived with Maori girls before. I was put in a dorm with five other girls. Over the next few days, I learned the routine. We were woken at 6.00 a.m. daily, made to get dressed and then we would be put through an hour of exercise by Mr Bell, the Principal.

10.2310There were 28 girls at Fareham House then, 6 Pakeha11and the rest Maori. It didn't take me long to understand12that the Maori girls were just like me and that they too13had been taken away from their families.

14 Like the other places I had been, the rules were strict. We had to do a lot of cleaning around the home. 15 Some of the cleaning was domestic duties and quite a bit 16 more was punishment for breaking rules. We were not 17 allowed to leave the grounds of Fareham House for any 18 reason, unless we had a staff escort. To deter runaways 19 our clothing was taken from us each night and locked away 10.24 20 in the clothing room downstairs. We had to wear a 21 uniform. 22

There was a school at Fareham House. The school had two teachers. My teacher was a Ms Weir.On my first day of school, she had us on the mat singing nursery rhymes which resulted in multiple complaints. She didn't handle the pressure very well and left the classroom.

I ended up in trouble with staff on a number of occasions, mostly for answering back and giving cheek - I guess like any teenager does.

31 One of the punishments was to be locked in a 32 seclusion room. I remember that the room had a brown gym 33 mat on the floor in the corner. There was nothing else 34 in the room. I had to stay in that room, sometimes for a

- 902 -

1 few days at a time.

One time, I took off during a Fareham House trip 2 into Wellington. I made my way to Miramar Girls' Home 3 where my older sister Judy was. The staff at Miramar 4 were very kind to me and let me spend the night with my 5 6 sister. It was the first time I had seen her for a 7 The next day, Mr Bell came and picked me up. One while. of the things I still remember to this day, is that he 8 tied me up like animal before I was placed in the back of 9 the van. Once we got back to Fareham House, he took me 10.25 10 to the seclusion room. I had to get into pyjamas. 11 I was locked in the seclusion room for three days. 12

I was put in seclusion on another occasion after 13 14 Mr Bell tipped up a plate of porridge on my head. This was because I refused to eat it after being told by the 15 girls that another girl had spat in it. When Mr Bell 16 17 tipped the porridge over my head I called him a filthy pig and swore at him. I was told to stand up. When I 18 did so, Mr Bell grabbed my arm and twisted it hard up my 19 back. He pushed me and forced me up the main room, into 10.26 20 the seclusion room on the second floor. 21

I was not allowed to shower to get the porridge out of my hair.I was locked in the room for a day without any food. I was not allowed any books. I stayed locked in that room for a couple of days.

26 Another punishment for me at Fareham House was to be 27 locked in an even smaller room in the attic. The whole 28 room was bare. There was a small window with a metal grate across it. The room had nothing but a mattress and 29 10.27 30 a potty. On one occasion I was locked in the attic for 5 nightmarish days. I was only allowed out in the morning 31 to go downstairs for a shower. I had nothing to do. 32 Ι was sent to the attic on a second time after three of us 33 34 ran away from Fareham House. I was in the attic on the

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1 second occasion for about 9 days.

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As I talk about further on in my narrative, I was sent into the psychiatric hospital system by Mr Bell where I spent many years. I had a short second admission to Fareham House after I had been in Porirua Hospital for some months but this did not last long because I was blamed for doing something I hadn't done and was returned to Porirua Hospital after spending yet another short time in seclusion.

10.2810It is fair to say that I had a mostly miserable time11at Fareham House. I made some friends there, at least12one of whom has been a lifelong friend. But my13overwhelming impression of the place is that it was14cruel, unfair and dehumanising.

While I was at Fareham House, staff decided I was to 15 be confirmed into the Anglican Church. I had no real 16 17 interest in church. I only attended because the Fareham House girls were required to. Another Fareham House girl 18 and I started attending confirmation classes with the 19 vicar. One day I went on my own to the confirmation 10.29 20 class. I realised that the vicar had been drinking. 21 The vicar started to ask me if I'd been letting men do things 22 23 with my body. He lifted up his robe and was holding his erect penis in one hand. He asked me if I wanted to 24 touch it. He rubbed my hand up and down on his penis. 25 26 He also touched my genitals. I remember that my face was 27 burning hot with shame and I felt revolting and despairing. 28

29 The vicar told me it wouldn't be wise to mention 10.29 30 what had happened to anyone because it could get us both 31 into a lot of trouble. I thought the vicar had liked me, 32 really he just thought I was some girl he was allowed to 33 do rude things to. Once again, I felt ashamed and 34 guilty. In particular, I felt really bad that I had done

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1 nothing to stop it.

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8 9 Like a lot of girls at Fareham House, I ended up in psychiatric hospital care.

I was first taken to Ward 27 at Wellington Hospital where I was seen by a young doctor. I was shown to a bed in the ward and told to put on a night gown.

I wondered what sort of place it was. Everybody looked so miserable and one woman was doing strange things.

I was not long at Ward 27 before I was taken to 10.30 10 Porirua Hospital where I was to remain on and off between 11 12 June 1967 and 1973. In-between admissions, I went back 13 to Fareham House to a sister's foster placement and back 14 to Miramar Girls' Home. I was also briefly placed with an older sister where I was sexually abused by her 15 husband. It was also during this timeframe I met a man 16 17 and fell pregnant at age 16.

Each time I returned to Porirua Hospital when my each time I was returned to Porirua Hospital when my
 behaviour was perceived to be difficult. I was just a
 lonely, isolated teenage girl.

I remember being taken to Porirua Hospital in an ambulance. When I saw the sign to Porirua Hospital, I was frightened. We had referred to places like Porirua as nut houses, funny farms or looney bins. I wondered what I had done to deserve being sent here. I was only 14 years old. I remember the tears flowing again. Nobody cared about me or wanted to help me.

29 Porirua Hospital was another hell for me. When I 10.32 30 was first admitted, two nurses told me to take off all of 31 my clothes. The only clothing I was wearing was a night 32 gown and my dressing gown. I refused. Five nurses all 33 descended on me and I could feel numerous pairs of hands 34 ripping the clothing from my body, leaving me naked. I

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1 was told to put on a night gown.

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It was not long before a nurse came into the room, telling me she had come to give me an injection. When I told everyone to get away from me, the group of nurses descended on me again. Two of them sat on me, pinning me with their weight. A number of hands held me down while the one with the huge syringe thrust a needle into the top of my thigh. I remember that within a few minutes everything went black and I lost consciousness.

10.3310I spent the first couple of days at Porirua Hospital11locked up in my room. Mostly I slept.

I was threatened constantly by staff about what would happen if I stepped out of line.

I soon found out that I had been placed in the admission ward of the hospital. I met another teenager there, Wendy, who also became a lifelong friend, who told me that most of the people in the ward were mad but there were a few younger people like us.

Following my first few days at Porirua Hospital, I 19 was often put in seclusion. This meant I was locked by 10.33 20 myself in a dirty, dark and cold cell for between one and 21 22 a few days. This often happened when I ran away. 23 Sometimes when I was locked in my cell, I was left in there with just a nightie and a stitch blanket to cover 24 me. I was regularly attacked and punched by nursing 25 26 staff. One time when I was being dragged to seclusion by 27 a female staff member, that staff member deliberately 28 punched me on my body.

29 One of the most frightening things was being 10.34 30 attacked by other patients. I vividly remember one time 31 being attacked by a female patient for sitting on an 32 empty chair. I had handfuls of my hair pulled out. 33 On another occasion, I was beaten up by a female 34 patient. On yet another occasion, a patient threw a

1 chair at me which hit me in the head.

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I clearly remember that every little thing about 2 Porirua Hospital seemed to reinforce the feeling of being 3 trapped and powerless. Even when I asked permission to 4 wear some of my own clothing, I was told that my suitcase 5 had been lost somewhere. I had to wear ugly, shapeless 6 dresses that hung down to my ankles. I also had to wear 7 underpants that were big, bagging bloomers that had 8 obviously been made to fit huge women. Knowing that many 9 other patients had worn them before me, made me feel 10.35 10 11 disgusting.

> Every day violent incidents would occur somewhere, usually ending with the nurses assaulting patients and dragging them off to their rooms, kicking them and punching them along the way. It was all wrong, so wrong, but there was no-one to tell, no-one to complain to.

Although some patients needed to be removed for
everybody's protection, I still hated seeing the nurses
pulling their hair and punching and kicking them as they
lay on the ground. The continual screaming, banging and
swearing day and night was overwhelmingly depressing. I
remember I was on edge the whole time, wary of everyone,
anxious that I might end up in the thick of it.

I learned and saw many things in Porirua Hospital 24 that were so far outside my previous experiences that I 25 26 didn't know what to think. One day a woman came rushing 27 out of her room holding her arm towards me. I felt sick 28 when I saw a long gaping cut running down the inside of her wrist. This was the first time I had encountered 29 people who harmed themselves. I would witness many more 10.36 30 acts of self-harm and many acts of violence towards 31 32 others.

I also started to smoke at Porirua Hospital as all
 the patients, even us teenagers, were given smokes. It

- 907 -

was a way of keeping us calm. This was a habit I was
 later to strongly regret.

It took a long time for me to discover that there 3 was a school on the grounds of the hospital. I was not 4 there for long because one of the older boys tried to put 5 his hand down my pants every time he came near me. 6 I had 7 no schooling from the age of 14. I hadn't learnt anything in school since the age of 11. My education was 8 far behind others of my age because I had not attended 9 school for such a long time. 10.37 10

After my brief return to Fareham House, I was 11 12 admitted back into villa 9 where I was locked up. I remember being utterly distraught. For the first few 13 14 days, I was filled with deep despair and I could hardly bring myself to speak to anyone. I felt more alone in 15 the world than ever before. Deep down, I knew I wasn't 16 mad. I also knew that Child Welfare had nowhere for me 17 to live. They had never once offered me a foster home. 18 As each year passed, it became less and less likely to I 19 would ever have a home or someone who cared about me. I 10.38 20 was getting too old for people to care about me. 21

22 During this admission, nothing had changed for the 23 better. In fact, conditions were even worse than the first time I had been there. The violence was 24 unbearable, as was the constant noise of patients 25 26 screaming and fighting amwrong themselves and with the staff. Even though there was some new staff, most were 27 28 as cold and uncaring towards the patients as those who had gone before them. 29

10.3930Whenever staff wanted the ward cleaning done, the31welfare kids were singled out and we were bullied and32shouted at like animals until the job was done.

I remember complaining to the matron one day as she
 was passing through the corridor while I was down on my

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hands and knees scrubbing. She told me that I got
 everything I needed for nothing. She told me to stop my
 whinging.

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5 6 It was a simple choice really, we had to do every dirty job we were given or we would be locked up in our rooms and we would get a hiding on our way there.

On top of that, our basic human treatment was low on 7 the list of priorities. It was humiliating when we had 8 to use the ward toilet. There were no doors and no 9 privacy whatsoever. Being on public display was bad 10.40 10 enough but cleaning the urine reeking toilets was one of 11 12 the worse jobs of all. There were always faeces smeared everywhere and the stench clung to you long after you 13 left. No matter how hard I scrubbed those toilets, they 14 always smelt just as bad as when I started. 15

I remember that on every second day selected
patients would receive electric shock treatment. Those
who were not were herded from the wing to the dayroom
where we were locked up until the shock treatments were
over. We often heard wailing and moaning noises coming
from the ECT rooms.

22 There were significantly more young people in villa 23 9 the second time around than there were during my first stay. Many of the new arrivals were also State wards and 24 supposedly under the care of Child Welfare. Three 25 26 Fareham House girls, who I knew quite well, were admitted 27 within weeks of each other. Then a few months later, two 28 more State wards from Fareham House were admitted. Even at my age, I could see the injustice of dumping us girls 29 into mental institutions simply because there was nowhere 10.41 30 else for us to go. It seemed as though we were some kind 31 of social experiment. 32

33To this day, I remember when one of the new34arrivals, a girl called Jennifer, aged 15, died. Late

- 909 -

1 one evening, Jennifer had a severe asthma attack and collapsed on the floor inside the toilet. I was 2 horrified to see her face turning blue as $s \neq hey$ gasped 3 Although someone rang the emergency bell 4 for breath. immediately, by the time help turned up Jennifer was 5 unconscious. We waited anxiously for nearly a day before 6 7 we found out that Jennifer had died. Those of us who knew her were terribly upset but we were warned by staff 8 not to talk about it. We did talk about it constantly. 9 We all believed that Jennifer might not have died had the 10.42 10 11 staff responded to the bell immediately.

I also vividly remember that after one escape, I was given electric shock treatment. A few days later, I found out that my friend, Wendy, who had escaped with me, had also received ECT the same day as me. It was clear that this was a punishment for trying to escape from that hideous place, although the medical reason given was that I was suffering from depression.

19As I became more hopeless, thinking that my life was10.4320to be locked in a mental institution, I thought about21harming myself and wondered what it would be like to be22dead. I began hurting myself by making scratches across23my wrists using the sharp end of a hair clip. I didn't24know why I was doing it. It wasn't until much later in25life that I learned self-harm was often a cry for help.

I don't remember making a conscious decision to harm
myself. It just happened one weekend. It was visiting
day and once again nobody had come to visit me. I picked
up the hair clip, bent it and cut my wrists. I told
myself that I deserved this pain and that I deserved
everything that had happened to me.

Eventually, I was transferred to villa 6. There, my friend Wendy and I were the only teenagers. Many of the adult patients had been there for years. Some of the

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women had vacant expressions and just sat hardly ever
 speaking. Others spoke continually but only to the
 voices in their heads.

I was given a bed in a shabby dormitory with 12 others. Most of the other patients in the dormitory appeared to be over 40, some were as old as 70.

7 There was very little for us to do, other than spend each day with the other patients inside the dayroom. 8 After a few months, I got used to living in the hospital 9 and used to the people I was forced to live with. I no 10.44 10 11 longer allowed myself to think about my future. I knew 12 that I had to accept this mad house as my home. Boredom was one of our main problems. It was hard to find 13 activities every day. 14

> After taking myself into Porirua township one day for something to do, I was promptly moved to F Ward. And that's a photo of the inside of F Ward that's just come up.

19This was the forensic ward of the hospital where the10.4520criminally insane and severely mad people were locked21away. I was immediately put into seclusion. All I could22hear were dreadful wailing and moaning coming from the23ward. I had never heard such frightening sounds coming24from humanbeings.

I was left alone in a cell like room which had 25 26 wooden walls and peeling cream paint smeared with dry 27 faeces. It stank, as did the mattress on the floor which 28 was the only item in the room. I was then moved into the dormitory, which was an orchestra of moaning, wailing and 29 screaming, punctuated by hysterical howling. 10.46 30 I was terrified. I was heavily medicated and once again, 31 forced to clean. 32

33 We will just bring up the next photo which is the 34 outside of F Ward.

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1 The sights in F Ward were appalling. Patients with all sorts of physical deformities and crazed behaviour 2 were sitting in Rows of chairs or stumbling backwards and 3 forwards across the room. All were making loud ghastly 4 noises. Some were rocking violently back and forth 5 6 chanting incomprehensively. Screeches and groans filled 7 the room.I had seen some very strange people in villa 9 but I had never seen people quite like this and I was 8 frightened. The instant I sat down, one of the patients 9 lunged towards me. Before I could do anything, she 10.47 10 grabbed hold of my hair and tried to rip it from my head. 11 She pulled me off the chair to the floor where she let go 12 13 of my hair, clenched her fists and started punching me in the face before she was eventually restrained by nursing 14 staff. 15

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I was returned to villa 6 early that evening.

17 As referred to above, during the period of trial leave with an older sister and her husband, I fell 18 pregnant to a man I met briefly at age 16. Nobody had 19 explained to me how you became pregnant or how babies 10.47 20 were born. I didn't want a baby. I thought of killing 21 myself so I wouldn't have to face what lay ahead of me. 22 23 There was nobody I trusted enough to confide in. This was one of the occasions when Child Welfare arranged for 24 me to be forcefully taken back to Porirua Hospital. A 25 few days after I was taken back, I overheard two nurses 26 talking about me and the fact that I was pregnant. I 27 heard them say that I would probably stay in Porirua 28 Hospital until after the birth of the baby. They said 29 that Child Welfare would probably take the baby and adopt 10.48 30 it out. I spent days and days crying in my room. Ι 31 begged to be let out of the hospital but my pleas were 32 33 ignored.

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After a few months, I discovered that one of my

- 912 -

friends was back in villa 9. She and I devised my latest escape plan. We managed to hitchhike to Auckland. Unfortunately, we were found by Police. My friend was taken straight to Oakley Hospital. I was held in the Police cells overnight and was then taken to appear in the Court the next day. I was remanded in custody for one month.

8 At first, I was taken to Mt Eden Prison. I was then 9 transferred straight to Oakley Hospital where my friend 10.49 10 was.

> Oakley Hospital. I remained in Oakley Hospital for a month where I lived in a constant state of terror and anxiety. I was terrified by the screaming and fighting among the patients in the ward I had been put in. The hospital was built like an old prison and every single door was locked tight.

I tried to avoid the dayroom and keep to myself in my room but every day seemed like a year.

19I ended up staying there for a couple of weeks10.4920longer because my case was adjourned by the Court.

When I eventually appeared in Court, the Magistrate said to the prosecutor that he failed to see any reason why I, as a pregnant young woman, was being held in a mental institution. He released me immediately.

25 My childhood, such as it was, had ended. I now 26 faced adulthood alone.

I was scared and relieved at the same time. I knew With the same time is a scared but at least my life was in my own hands now, not in the hands of strangers.

10.5030My life after psychiatric care. I returned to31Wellington but I was still not free from Child Welfare.32When I returned to Wellington, I was dropped off at a33Salvation Army Home for unmarried mothers. Four months34later, frightened and alone, I gave birth to my daughter.

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Within minutes of her birth, the staff took my baby from me and refused to let me see her. In the days following, Child Welfare Officers turned up at the ward with documents for me to sign releasing my daughter to them for adoption. I refused.

7 I was told by Child Welfare that I would have to
8 find work or they would take my daughter from my care. I
9 was determined that would not happen. I had to work long
10.51 10 days, leaving my baby with a caregiver Child Welfare had
11 found for me.

6 months after my daughter was born, I accidentally bumped into her father. He soon realised my baby was his child. We married, although in my heart I knew it was the wrong thing to do.

We had a son. It could have been a happy time but my husband realised he was homosexual.

18 Over the next 5 years, I struggled desperately 19 trying to cope with my life and with being a mother. 10.52 20 During this period, I struggled with many episodes of 21 depression. I became pregnant with my third child to my 22 husband. I made the decision during that time to leave 23 Wellington.

Without informing Mental Health Services or my
doctor, I packed up my two children and our few
belongings and travelled on the overnight boat to
Christchurch. I chose Christchurch not only because it
was the only other place I knew well enough to find my
way around but also because I wanted a fresh start.

10.5230Shortly after I arrived in Christchurch, I was given31a State house to live in. My husband came to live with32the family in Christchurch.We had a fourth child who33was born in October 1977.

When that fourth child was 2 months old, my husband

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packed up his belongings and left.Although I was devastated, I struggled through. My main concern was my four children. Even though I was on a benefit and had no savings, I made having a real home my focus. Through perseverance, I managed to buy my first house.By that stage, I was 25, alone with four children.

7 Despite my determination to do better for my own children, the impact of my childhood was profound. 8 No matter how I tried to forget the things I had been 9 through, they haunted me. Many times over the next few 10.53 10 years I would sink into a deep, dark depression and feel 11 12 like taking my life. Although I was angry with everybody who had been involved in my care, it was myself that I 13 took the anger out on. More than once I slashed into my 14 wrists with razor blades causing severe injuries. 15

16 Looking back, I don't know why I did it but somehow 17 I did get by from day-to-day, drawing on some unexplained 18 strength within me. I reconnected with two of my sisters 19 but being split up as children stood in the way of a 10.54 20 close sibling relationship with any of the others.

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It's funny, for so long all I had wanted was for us to be together again but it all became too hard in the end, too much damage had been done.

I have remained in Christchurch. My children have grown up and left home. Sadly, a rough start in life means I have no connection with my oldest daughter but I have good relationships with the others. Against all odds, I did make a new life for myself. The years were never easy but somehow I must have been blessed with a mental fortitude that made me want to get through.

In 1996, aged 43, I met Ian and fell in love properly for the first time. Ian was a successful businessman and I couldn't have been more surprised when he fell in love with me too. Not only did he love me but

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he treated me like a princess. I don't think anyone had ever really loved me before and I hadn't known there was such good men in the world.

Ian enrolled me in extension study courses at the 4 University of Canterbury where I was taught and 5 encouraged to write my book In the Hands of Strangers. 6 Ι 7 was unprepared for the dark depths I was plunged into at times writing my book. One of the worst episodes 8 occurred when I requested and received a copy of my files 9 from my days as a State ward and in the care of Child 10.55 10 Welfare. As I read the notes that were recorded about 11 12 me, I wept. Shock, anger and those old feelings of worthlessness weld up inside me. I could hardly believe 13 the cover ups, Chinese whispers and lies that people had 14 written to justify their treatment of me. 15

16I'm very aware that mine is just one of the many17stories of the lost children, the State wards of my18generation. We were children who did not have mental19illnesses when we entered mental institutions. We were10.5620all mentally scared by our time there.

At the most basic level, most State wards were unwanted by their own families. Many of them, like me, remained unwanted as we entered into our teenage years, a time when love and boundaries are desperately needed because foster parents weren't prepared to take on older children.

I can only share my own story but I know what
 happened to many of them. Some ended up in Borstals and
 went to prison. Others still wander, lost and forlorn
 through life.

31 Some days I cannot believe I survived but I did. I 32 don't deny the physical and emotional scars that I still 33 carry but the very things I was missing throughout my 34 childhood, love and a sense of belonging eventually found

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The legal process. I instructed Cooper Legal to act for me in relation to my abusive experiences in care in December 2003. I am aware that my legal claim was filed in the Wellington High Court as part of a claim with three other women who had been in similar placements as me, including one of my lifelong friends, in April 2004.

8 I understand that Sonja Cooper and Amanda Hill have 9 given evidence about the legal steps taken by the Crown 10.58 10 to delay and bar or stop the legal claims from proceeding 11 up until at least 2009.

> In the meantime, my lawyers took individual claims on my behalf against the Salvation Army in respect of the abuse I had suffered at the Florence Booth Receiving Home and against the Anglican Church in respect of the sexual abuse by the Anglican vicar in Masterton.

I met with the Salvation Army representative, Murray
 Houston, in the later part of 2004, from memory. I met
 Mr Houston with my husband Ian. I found Mr Houston to be
 respectful and he listened to my story. We negotiated a
 settlement of \$15,000. Mr Houston also paid my legal
 costs direct to Cooper Legal.

23 The Anglican Church took a different approach, instructing lawyers. I remember that my lawyers were 24 dismayed at the very legal approach taken by the Anglican 25 26 Church, particularly given what had happened to me. As 27 part of the Anglican Church process, I met with two women 28 who were setup as an investigation team in Wellington. I was again accompanied by my husband Ian. The two women 29 were very reassuring and again listened to me 10.59 30 respectfully. I later met with the Bishop who made a 31 personal apology to me. After that meeting, I wrote to 32 the Bishop thanking him and saying I had found him to be 33 34 very genuine. I have no memory of that letter now.

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1 Ultimately, the Anglican Church did not offer me any compensation, although I did get a letter of apology from 2 Bishop Brown and it did pay a small amount towards my 3 legal fees. While I acknowledge it was helpful to speak 4 with the church people, this is still something that 5 6 feels somewhat unresolved for me.

It was many years later before the first of my State claims, my psychiatric hospital claim, was settled in April 2012.

Even though I spent many years in and out of 11.00 10 psychiatric hospitals where I suffered physical assaults, 11 12 prolonged periods in seclusion, as well as cruel and inhumane treatment, I received just \$12,000 in settlement 13 14 of my claim, along with an apology letter from the then defendant, the Crown Health Financing Agency. Again, my 15 legal fees were paid for as part of this settlement at a 16 17 reduced rate.

My claim against the Ministry of Social Development, 18 whose predecessor had taken me into its care as a child, 19 did not settle for another 4 years. It was not until 11.00 20 mid-2016 that I received an offer of \$12,000 to settle my 21 22 claim, along with payment of my legal fees and a letter 23 of apology.

In making that offer, MSD accepted very little of 24 what had happened to me in care, only accepting that 25 26 Child Welfare Officers failed to investigate reports of 27 concern when I was living at home, as a result of which I 28 was exposed to neglect and physical abuse.

Child Welfare Officers did not visit me in 29 accordance with policy when I was living at home. Child 11.01 30 Welfare Officers failed to visit me according to policy 31 while I was at Porirua Hospital, and Child Welfare 32 33 Officers failed to investigate my complaint that I was 34 sexually assaulted by my mother's husband. Everything

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1 else was rejected, mainly on the grounds that there was either nothing on my records to support the allegations 2 or the actions were not practice failures or breaches of 3 4 duty.

By the time this offer was made to me, I just wanted to put this part of my life behind me. After all, I had started taking legal steps at the end of 2003 and it was now already mid-2016, nearly 13 years later.

It was not until early 2017, however, that the final 9 terms of settlement were agreed and I signed a full and 11.02 10 final settlement with the Ministry of Social Development. 11 12 That was the end of my involvement with the legal 13 process.

14 My book was published in 2015 while I was still waiting to resolve my claim against those who had taken 15 me into care in the first place and who had put me in 16 17 many placements where I spent many harrowing years being beaten, locked up, neglected and betrayed. 18

I was one of many children caught up in a welfare 19 system that was meant to protect us but ultimately served 11.03 20 only to damage us. 21

22 While this was a different time, many of the things 23 that happened to me and those I went through care with, would not be acceptable in any era. 24

This is my story. I hope that, by telling it, 25 26 lessons will be learned. I would certainly never want 27 anyone to experience what I did.

28 MR MOUNT: Thank you, Ms Cooper. Mr Chair, if we may have a short adjournment now to prepare for the 29 next witness. 11.03 30

I think that is appropriate, Madam 31 CHAIR: Thank you. Registrar, could you please adjourn the sitting? 32 33 Hearing adjourned from 11.04 a.m. until 11.20 a.m. 34

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